



# Return Material Request

## RMA REQUEST FORM

- 1.) All requests for returning product without a warranty claim begin with a completed RMA Request Form. [Wold R&W Useful Information](#)
- 2.) Completed RMA Request Form should be sent to [warranty@woldinc.com](mailto:warranty@woldinc.com)
- 3.) Please be sure to fill in all information on this form.
- 4.) Upon receipt of the completed form, a WR&W representative will contact you. If product is accepted to be returned to Wold, an RMA number will be issued – DO NOT send back the parts until you have received the RMA number.
- 5.) Once you receive the RMA number, package the components that you are returning, making sure they are in new condition and well protected. [Use a black marker to write the RMA number on the outside of the box for easy identification.](#)
- 6.) Ship the returned parts freight pre-paid to WR&W attention Logistics Department

Customer Name: \_\_\_\_\_

Customer Contact: \_\_\_\_\_

Contact e-mail: \_\_\_\_\_

Contact phone #: \_\_\_\_\_

Sold To Address: Street \_\_\_\_\_  
 State \_\_\_\_\_ Zip Code \_\_\_\_\_

Ship To Address: Street \_\_\_\_\_  
 State \_\_\_\_\_ Zip Code \_\_\_\_\_

Qty	Part#	Description	Reason For Return	Order Number	Order Date

- All products listed as “Featured” on the WR&W website, [www.woldinc.com](http://www.woldinc.com) , or is a standard inventory item are fully refundable if returned in 60 Days. A repainting charge may be accessed if required.
- All other products listed on the WR&W website will require prior approval and must be returned within 60 days. A minimum 15% restocking fee will be charged. A repainting charge will be accessed if required.
- In the event the product was incorrectly ordered by WR&W the product is fully refundable.
- Custom rim and wheel orders are non-returnable.

Return to: **Wold Rim & Wheel**  
 103 Industrial Park Drive, St Ansgar, IA 50472